



THE DENTAL CENTER OF EAGAN

Hello to our Dental Center of Eagan Family and Friends,

Thank you for your care and patience as we have been temporarily closed in compliance with the CDC and Governor Walz' directives during the peak of the COVID-19 pandemic. We are very much looking forward to returning for your routine dental care this month, in the safest possible way for our patients and our team. With that in mind, we have outlined our plan to maximize health and safety in our office moving forward.

1. All patients are asked to contact our office 48 hours prior to your dental visit to complete a COVID-19 Pandemic-Patient Disclosure survey for each appointment. The survey is also available on our website for you to print, complete and bring to your visit. You are asked to either call us to take via phone, or call to let us know you will be obtaining it from our website to bring to your visit.
2. All entering our office are asked to wear a mask. We are only able to stock enough disposable masks for the use of our team, so we ask that each person who enters bring their own.
3. All people entering our office will have their temperature taken and will be provided with hand sanitizer as they enter and leave.
4. Our reception area is closed. This means we ask that patients wait in their car until their treatment chair is ready. Please call our office when you arrive at 651-788-7924 and we will call you when we are prepared for you. While you wait, if you have not completed your wellness survey, please let us know and one will be brought out to you.
5. Only the patient is permitted in the office. We will make exceptions for those who need special assistance. In that case, one adult may accompany the patient, and this adult will be asked to complete the wellness survey, wear a mask and have their temperature taken. Please understand we cannot currently welcome siblings or other guests into our clinic. This is as upsetting to us as it may be to you.....we miss you all!!
6. I'm happy to say that our dental chairs are already placed 9 feet apart with dividing walls in place, so socially distant scheduling is standard in our office. We have also implemented additional safety features in our office including a Heppa Air filtration system that circulates all office air one additional time per hour, UV room sanitizing as well as wiping the entire room with viricidal cleaner two times.
7. To maintain a healthy environment, my team and I will also undergo daily temperature checks and screening questions to monitor our own health. Our uniforms may appear more medical than in the past, but our smiles (behind our masks and shields) will be the same!
8. We are no longer able to offer our noise canceling headphones, so please bring your own if you would like to use them during your appointment.

We are working through our missed appointments to schedule everyone and appreciate your patience as we do so; please expect a phone call to reschedule if you have not already, or feel free to call us to relocate your visit. Please do not hesitate to contact my office to discuss any questions you may have about our new health and safety policies. We all sincerely look forward to seeing you again very soon!

Thank you so much for your understanding,

Merideth Koehn, D.D.S.

The Dental Center of Eagan

3348 Sherman Court #202

Eagan, MN 55121

651-788-7924

info@thedentalcenterofeagan.com

website: thedentalcenterofeagan.com